

Tel: 021 657 5960 | Fax: 021 657 5970 | info@miplan.co.za 1st Floor, Mariendahl House, Newlands-On-Main, Newlands 7700 PO Box 23271, Claremont 7735

# Website

# Notice Terms and Agreement of Use

MiPlan treats personal information obtained through the use of our website as private and confidential. This privacy notice is provided to you so that you can make an informed decision as to whether or not you would like to use this website and its products and services. By using any of our websites or related electronic services including the Existing Unit Trust Investor Portal (IPMC and JTC), MiGateway, MiPlan Software or BYM (Brief Your Market), you agree to be bound to this notice. If you do not agree to be bound by this privacy notice, you must stop using this website and related mediums immediately.

Some information may be collected automatically whenever you visit our sites. This is largely used for analytics purposes to better understand how visitors are using the website, but may include your IP address, browser and/or operating system information, the date and time you visited the website, the amount of time you spent browsing the site, your geographic location (if you have enabled this functionality on your browser), the pages you view while using the website, and any search terms you enter into the website's search bar.

#### How we use your personal information

For MiPlan to meet our obligations to you, we need to collect personal or other information to service your contractual needs for the product offering(s) you have taken up with us, to follow your instructions, to contact you in the event of a query or complaint you have logged via our website, to inform you of new services and to ensure that our business is geared towards your needs.

# Electronic communications and records

By visiting this website or communicating with us by electronic means, you consent to receiving communications automatically and agree that all agreements, notices, disclosures and all other communications transmitted by electronic means (or under disclosures on our website <u>www.miplan.co.za</u>) satisfies any legal requirement, including but not limited to the requirement that such communication should be "in writing". Should you inform MiPlan that you do not want us to use your personal information as a basis for further contact with you or for any other purpose, we will not do so.

Any emails relating to the MiPlan funds under the IPMC Collective Investment Scheme are to be sent directly to IPMC client services (<u>clientservices@ipmc.co.za</u>) and will only to be deemed received when received by <u>clientservices@ipmc.co.za</u> and confirmed.

## Third parties

MiPlan may make use of third parties to collect and process your personal information in order to provide products and services to you.

## Our website may contain links to or from other sites

On some parts of our website we use so-called "cookie" technology. Cookie technology consists of small pieces of data or a small text file, which is given to your browser by our webserver when you visit our website. This data is stored on your browser. The cookie is sent back to our webserver each time you visit our website. Cookies are not computer programs and do not run on a computer like programs do. They cannot gather information or function on their own. They cannot collect any personal information about you or your machine and cannot gather data or information about what you do on the internet. Cookies merely enable us to provide a more valuable online experience to you. The only information we have about your identity is the information you explicitly provide to us through submission forms on our website. We do not sell any personal information to any third parties. We do analyse user behaviour in order to better serve you and other visitors. Tracking your activity through our site (what you click on, how long you stay) helps us make better decisions about content and design."



While you can set up your internet browser to disable cookie technology, we do not recommend that you do as you may experience reduced functionality while browsing this website.

While we try to link only to websites that share our high standards and respect for privacy, we are not responsible for the content or the security or privacy practices employed by other websites. We recommend that you always read the privacy and security statements on such websites. This includes any social media organisations who may collect data from you should you choose to use any social media sharing buttons on our website.

#### Own risk

MiPlan cannot guarantee the security of any information you transmit to it online and you do so at your own risk.

#### Right to amend this privacy and security statement

We reserve the right to amend this privacy and security statement at any time. All amendments to this privacy and security statement will be posted on our website. Unless otherwise stated, the current version shall supersede and replace all previous versions of this privacy and security statement. It is your responsibility to check for changes each time you visit our website. If you use the website after any changes to this privacy notice have been made, we will assume that you agree to all of the changes.

#### How to contact us

If you wish to access, correct or update information which MiPlan has collected about you or to exercise any of your other rights related to your personal information, please see the related documents ( <u>https://www.miplan.co.za/disclosure/</u>) on our website or contact us on 021 657 5960 or <u>info@miplan.co.za</u> (visit <u>www.miplan.co.za/contact-us/</u>).

By accepting and entering, we consent to the above and agree to the conditions herein.